

Kansas Heart Hospital complies with applicable Federal civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin, age, disability, or sex.

Kansas Heart Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  1. Qualified sign language interpreters
  2. Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  1. Qualified interpreters
  2. Information written in other languages

If you need these services, contact Susan Bradford, RN, DON.

If you believe that Kansas Heart Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Joyce Heismeyer, Chief Operating Officer, at 3601 N Webb Road, Wichita, Kansas 67226, telephone number: 316-630-5000, fax: 316-630-5050, or e-mail: [jheismeyer@kansasheart.com](mailto:jheismeyer@kansasheart.com). You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Joyce Heismeyer, Chief Operating Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.